

GLOBAL CONNECTION INC. OF AMERICA
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181219

GLOBAL CONNECTION INC. OF AMERICA

2000-149-C

August 2, 2006

Mr. David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Subject: Global Connection of South Carolina, Inc.
2nd Quarter Service Quality Report
Pursuant to R.103-614, 618, 619, 661 & 663

Dear Mr. Lacoste:

Enclosed with this letter is the original Monthly Service Quality Report for Global Connection of South Carolina, Inc. for the quarter ending **June 2006** as required by the Commission pursuant to Rule 103-614, 618, 619, 661 & 663.

If you should require additional information or if you should have any questions regarding the enclosed report, please feel free to contact me as indicated above.

Very truly yours,



Angela Briggs
Paralegal

/acb
Enclosure

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A Communications Company

SCPC CLEC - QUARTERLY SERVICE REPORT

SOUTH CAROLINA OPERATIONS

2nd Quarter Results

Apr, May, Jun 2006

COMPANY NAME Global Connections, Inc. of South Carolina

QUARTER/YEAR 2nd Quarter / 2006

Month:	<u>April</u>	<u>May</u>	<u>June</u>
Number of customer Access Lines	<u>3,478</u>	<u>3,304</u>	<u>3,183</u>
Trouble Report / Access Line (%)	<u>99%</u>	<u>100%</u>	<u>97%</u>
Customer Out of Service Clearing Times (%)	<u>98%</u>	<u>99%</u>	<u>99%</u>
New Installs Completed within 5 Days (%)	<u>98%</u>	<u>98%</u>	<u>100%</u>
Commitment Fulfilled (%)	<u>99%</u>	<u>100%</u>	<u>99%</u>

Comments / Explanations _____

Person Making Report / Contact Information Issa Elkhoury - Technical Support Specialist

Phone # 770-457-7174 ext 1152

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